Students question service of campus health center

TARA SMITH ASST. EDITOR

Ursula Hockman, a junior physics major, paid a $3,000 deductible for her immunizations because she went to Coastal Carolina University's Student Health Services to get treated. She waited five hours to be seen by a doctor after arriving at the facility when it first opened—hoping to be seen on a first come, first serve basis.

"I was happy with Health Services," said Hockman. "Last fall semester I was very sick in need of health services, I had a 30 degree fever and I was on vitamins and waiting several days to see a doctor and then I was never seen by anyone before I made an appointment, and the service was pretty good. I guess you can say I was there six hours and waited an hour."

Hockman then went to the receptionist to find when she would be seen. The receptionist told her it was up to the doctor. But a half hour later, Hockman was still waiting. "And then I decided to leave. I was out of time. I've never had that happen before."

Hockman was never seen, and left un­ satisfactory Health Services at 1:30 p.m. five hours after she arrived at the facility. When she went to the emergency room, she needed IV fluids because she was so dehydrated and had her chest examined to make sure she didn't have a heart attack.

Student Health Services has heard their share of complaints from students who come in to wait for treatment by a doctor. However, the director of Student Health Services, says the facility tries to get students in and out in a timely manner, but quality service also.

"We try to fulfill our goal here at the University, which is to encourage learning and the problem is we have to see students go in and out in a timely manner; but last year, a sophomore psychology major, said students may experience a longer wait time because they also work,

"Students must understand that there are disincentives that are worse than others," said McKenney. "If a student who has a mental breakdown or chest pain come in, we have to make sure that student gets up onto the entire schedule. So the student with a com­ mon cold who made an appointment may have to wait a little while longer."

Hockman also said while she waited to be seen at Health Services, she experience a much poorer customer service. The receptionist was unperturbed. She also said Student Health Services lost her immunization records.

"She wasn't trying to help me at all," said Hockman. "It was more as if she was bored with no, very poor customer service. Unfortunately I had to go back there for a second time and the doctor had all my pa­ tient work again and then they told me they didn't have my immunization papers, that I didn't hand them in. I told them it wasn't a big deal but they had to hand them in before I come here or even get into housing."

Hockman also said she remembers obtaining her records and then sent them in before she came to CUCC.

"I lost my records and my faith," said Hockman. "I was never even going to grad­ uate from this university and that's a real problem for me."

Ross said if a student has a complaint student health services is there to hear their side of the story.

"We take the complaint and decided on who are the supervisors and are trained and required to demonstrate good customer service skills to ensure the quality of service is up to student standards."

"We have a system where there's a team leader that is responsible for the front desk. The team leader's job is to make sure our employees are trained in customer service skills. If that employee doesn't do that then that team leader will talk with them and recommend a customer service workshop and then they have that employee dis­ play those skills."

However, to annual immunization records being lost, Hockman's, Student Health Services will allow students to fill out the necessary forms and have it automatically up­ loaded to their system. Ross said Student Health Service will add more registered nurses and certified medical assistants. Ross also said that students should come to him with any questions or if they can't get the service they need from the facility. He said last year's survey showed that 95 percent of students were satisfied with Student Health Services. One of those students is Jessica Curtiss, a sophomore marine science major, who said she's satis­ fied with Health Services.

"If you don't have a regular appointment and called the day before," said Curtiss. "I pretty much have a walk-in appointment when the service was pretty good. I guess you can say I was satisfied."

Glamour Twirlers win state title

Coastal Carolina University's Coastal Glamour Twirlers won the South Carolina state title in the Dance Twirl division at a competition held re­ cently in Pawleys Island. Dance Twirl, according to coach Laura Card, is musical interpretation through continuous dance while twir­ ling the baton. The Coastal Glamour Twirlers performed a jazz-style rou­ tine, continuous dance while twirling the baton and baton twirlers per­ form the spirit of the Chanticleer Marching Band throughout football season.

For additional information, contact the CCU Bands department at 843­ 349­5400.
Coastal Carolina presents spring choral concert

Coastal Carolina University's Chamber and Concert Choruses will present a spring choral concert, "The Earth and All That Dwells Therein," at 7:30 p.m. Wednesday, April 27, in Wheelwright Auditorium.

The event is free and open to the public, but tickets are required. The audience is also invited to bring a non-perishable food item to donate to the Lowcountry Food Bank of Myrtle Beach. The performance will feature a "green" theme, presenting music that focuses on taking care of our natural resources, building a global economy and creating an environment of peace and good will among all people.

The CCU Chamber and Concert Choruses are both directed by Terri Sinclair, director of choral activities. There will also be special guest performances by Black Water Middle School Choir, directed by Scarlett Livingston; and Conway Middle School Choir, directed by Casey Roberts.

For tickets or more information, call the Wheelwright Box Office, 108 Spadoni Park Circle in Conway, 8 a.m. to 4:30 p.m. Monday through Friday, 843-349-2502.

CCU trustee Natasha Hanna named to CHE board

Myrtle Beach attorney Natasha Hanna, a member of the Coastal Carolina University Board of Trustees, has been appointed to the South Carolina Commission on Higher Education (CHE). Gov. Nikki Haley appointed Hanna to fill the board position designated for a four-year college representative. The appointment was confirmed by the State Senate on Thursday, March 31. Hanna's term begins immediately as she will be filling a term that began July 1, 2010 and runs through July 1, 2012.

CHE serves as the coordinating board for South Carolina's 33 public institutions of higher learning and is responsible for serving a dual role within state government, acting both as an advocate for higher education and an oversight entity on behalf of the General Assembly. A 14-member board of commissioners governs the CHE, which is responsible for statewide planning and working with institutions to promote quality, access and efficiency in the state's higher education system while balancing advocacy, stewardship, and accountability.

Hanna has served on the CCU Board of Trustees since 2009. In her role on the CHE, she will continue to serve as a CCU trustee representing the 1st Congressional District. Hanna is a graduate of CCU, where she earned a bachelor's degree in political science. She earned a juris doctor degree from the University of South Carolina School of Law and is a practicing attorney with the Law Office of Natasha M. Hanna, P.C.

A veterans group that has been soliciting donations in Carolina Forest and elsewhere along the Grand Strand faces fines of $2,000 per message after a March 11 action by the state Attorney General. It doesn't stop misrepresenting itself within 15 days, according to a notice of violation issued by the S.C. Secretary of State. The notice cites the Veterans Organization (VSO) with five violations of state law, according to the notice. "Any further violations of the above-referenced provisions of the act occurring 15 days following receipt of this notice will subject respondent to an administrative fine not to exceed $2,000 for each separate violation, the notice states. The Secretary of State has been investigating the VSO following complaints from several Grand Strand veteran groups. Some of these complaints were sent to U.S. Sen. Jim DeMint, R-S.C., who forwarded the information to the S.C. Attorney General and Secretary of State offices. Pawleys Island resident Bob Hawkins was one of the men contacting Sen. DeMint. According to the VSO violation notice, professional solicitors told Hawkins that 86 percent of their "financial contributions" goes to overhead that sup­ports veterans.

News article

Hundreds of small and medium-scale earthquakes have been rattling the area around Conway, S.C., residents say wastewater injection wells have been drilled into their area are to blame. "It gives new meaning to the term 'rock your world,'" said resident Johnny Passmore. "There is no foundation. You are just shaking and you can't go anywhere because it's shaking." In February, shocks from a 4.7-magnitude earthquake near the town were felt as far as away from Memphis, Tenn., the biggest quake in the region in 35 years. Those earthquakes are the newest development in the raging national argument over the safety of drilling for natural gas. Josh Fox, the director of the Oscar-nominated documentary, "Gasland," questioned the industry's claims of natural gas as a clean energy source. His film is critical of a drilling method called hydraulic fracturing, otherwise known as "fracking," where fluid is injected into rock, breaking it to release natural gas. In 2008, Fox said he was offered $2,000 to buy his 19 acres in Pennsylvania for natural gas drilling.
Stroke survivor raises awareness through CTTA

TARA SMITH ASSET: EDITOR

Not many health professionals have a personal experience with stroke. Edmunds, who has had more than her share of medical problems, has a brother with Lou Gehrig’s disease and has a brother with high blood pressure, suffered an ischemic stroke, the most common stroke, nine years ago at the age of 43. Edmunds was with her mother when she began having confused speech and temporary blindness. Her mother took her to the hospital. Edmunds waited over two hours before she was seen by a doctor. And Georgetown Hospital System says once one has a stroke, there’s a 179-minute window to save the brain.

“I could’ve died a few times,” said Edmunds. “Most people recognize that a heart attack is kind of intense. If you’ve having a heart attack, you know you get treatment, the better the outcome. Stroke is the same way, but because we have such limited time once for stroke, it is especially kind-sensitive.”

After being given a cat scan, Edmunds described her brain being decorated by black dots as if they were ground by a pepper grinder. Edmunds said the doctors expected her to be in a bad condition and took their interns to see her case. Also, since her stroke had occurred in the bet better the outcome. Stroke is the same way, but because we have such limited time once for stroke, it is especially kind-sensitive.

According to the World Stroke Organization, one in six people will have a stroke.

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**Opinion**

**From the Editor**

Students, old and new, I want to dedicate this editorial to you. I’ve spent the last four years at Coastal Carolina University, and some of which was spent in the newsroom office, constantly surprised by how this university shapes my life. I’ve had memories here that I will never forget, memories that in a week will make it hard to say goodbye.

But while I spend this last night devoting myself to serving you with the latest news at CCU, some of you are just getting started. You’re becoming part of a tradition, representing the people who have come before you and those who are eager to take your place.

This last year, Coastal saw scandal, tragedy, good byes, hello’s and several tears and brain-bleed flus in between. My advice to you freshmen like me coasting around all around you each and every day. Don’t let your time here and with the classrooms define you. Stay connected with your friends, your classmates, your university.

This is why I spent my time as Editor-in-Chief of The Chanticleer working hard to inform and remind you all of how we are linked, why we matter and why we hold such a role in this university.

We are connected as Chanticleers through our love for this University and through memories and traditions we carry on. We are all connected by our memories here, and that is an honor we should live and never forget.

By the end of May, I’ll be living in California. But next year, I’ll be in New York City attending grad school for journalism. But I’m proud to say I will be a Chanticleer forever and I will hold this place in my heart wherever I go.

Good luck Chanticleers, enjoy it while you’re here.

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**What are your plans once you graduate? Do you want to go to grad school? Travel? Etc.?**

Amanda El-Tourky
Senior art studio major

“Though I plan to continue my education by getting a masters of fine arts at some point, for the immediate future my plans are drastically different from my last four years. 5:30am the morning after graduation I’m stepping on a plane to Alaska to join my husband, we just got married in November, who’s a soldier there. For the last two years of it. But in a way, I’m excited to start moving on a plane to Alaska to join my husband, we just got married in November, who’s a soldier there. For the last two years of it. I’m not ready to completely leave the college nest yet, I just want to enjoy and save the rest of university life.

Britney Craper
Senior marketing major

“When I graduate I will hopefully work for the Tanger Outlet Corporation in the marketing field. I don’t want to go to grad school because I feel that people should expect that from everyone now. I would love to travel a lot but I specifically want to go to Italy or South Africa.”

Justin McKenzie
Senior recreation and sports management

I want to go to graduate school here in South Carolina for sports management, I want to stay in South Carolina because the football talent is raw and is going to be great to work with. I have an internship now that I want to continue to carry out during the summer. My internship consists of coaching at Myrtle Beach High School with the football team.

---

**Be Heard**

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Managing Editor
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Mailing Address:
P.O. Box 261954
Conway, S.C. 29528

News Office:
(843) 349-3260
E-Mail
thechanticleer@gmail.com

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So I was looking at my friend’s status on Facebook, and his status said how he wishes he could freeze time because junior year is approaching quickly and high school feels like yesterday, and soon we’re going to have to live as an adult life.

Well I feel the same way, except that high school feels more like two or three years ago. But still, I knew people told me college was by quicker than high school, but I didn’t know they were actually right.

10 strange happenings I’ll never witness from my friends from high school and a tiny part of me misses the days we would allow around to class and not do our work as often as we should have and would go back to those days. But the majority of my week is going back to the days I’m not ready to completely leave the college nest yet, I just want to enjoy and save the rest of university life.

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**The Scene @ CCU**

**April 25**
POP 101
7:30 p.m. to 10 p.m.
Wheelwright Auditorium

**April 26**
Senior Recital
7:30 p.m. to 9:00 p.m.
Edwards Recital Hall

**April 27**
Game Night
8:00 p.m. to midnight
The Commons

**April 28**
Portfolios I
9 a.m. to 5 p.m.
Rebecca Randall Bryan Art Gallery

**April 29**
Fun Friday-Snow Cones
11 a.m. to 1 p.m.
Prince Lawn

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**WHO SAID IT?**

"Those of you who think you know everything are really irritating to those of us who do."

D.L. Dooley

**STUDENT SHUFFLE:**

**What Said It?**

"Those of you who think you know everything are really irritating to those of us who do."

D.L. Dooley

---

**STATUS QUO: WHAT'S ON OUR FACEBOOK?**

**Tara Smith-Harris:** Definitely gonna play Roller-Coaster Tycoon when I get home. yeah old game. whatever don't judge me.

Jenna Cataldi: I really am watching 8 hours worth of prediction's for the royal wedding. i.e. the food, the dress, the hair... so excited!

Joe Oestreich: I'm flying back to MB from Chicago. Book show in the books. To whoever stole my Gibson Thunderbird: The intonation gets a little sketchy around the fifteenth fret.

Joanna Smith: if there was a pool full of caramel I would get in it.

Friend The Chanticleer on Facebook and tag us in your status! You may see it published!
TRIVIA

1. What famous document begins: "When in the course of human events...?"
2. What current branch of the U.S. military was a corps of only 50 soldiers when WWI broke out?
3. What game was created by French mathematician Blaise Pascal, which he discovered when doing experiments into perpetual motion?
4. Who said: "I'm the President of the United States and I'm not going to eat any more broccoli!"
5. What so-called "war" spawned the dueling slogans "better dead than red" and "better red than dead" in the 1950s?

THIS WEEK IN HISTORY

April 10, 1866: Amira is founded
April 12, 1861: The Civil War begins
April 15, 1864: Appomattox ended to Kirby
April 15, 1991: Tiger Woods wins first major
April 22, 1522: Portuguese explorer Magellan was killed in a fight with natives of the Phillipines

EVERY NIGHT IS COLLEGE NIGHT
15% Discount with Student ID
CCU Students - Best Happy Hour on Hwy 501
4 pm to 7 pm - Monday through Friday
All Appetizers - 1/2 Off - $.49 Wing Wednesday
Knock your socks off house liquor, beer, and wine pricing
Join us for Free BINGO every Monday at 7:00 pm
Progressive Fall Card Jackpot increasing by $25 each week
Bring your friends, Fraternity, Sorority, Social, or Sports Team

Beef's is available for Fraternity, Sorority, and Club Fundraisers
Contact Bob Chrushch at (843) 236-7761
Kroger Shopping Center - Hwy 501 at Carolina Forest - (843) 236-7761

Protect the rooster

What does it mean?
Students have the responsibility to make choices that reflect positively on the reputation of Coastal Carolina University.
You are part of something "bigger than yourself".
I thought long and hard about whether to write any last thoughts here. But by the last few years, I’ve had the honor of working with some amazing people and have overseen so many changes to The Chanticleer. I thought some final words were called for — but more importantly, a wish that people don’t give up on the good that can be achieved within this vital world we call journalism.

After graduation, I’ll head out to California. I’ll head first into chaos — I’m terrified. I’m excited. I’m ready. After a few months in California, I’ll head to New York City to attend the City University of New York Graduate School of Journalism. The people named below are the individuals who helped me get here — with an infinite amount of possibilities ahead of me. Each one made my experience with The Chanticleer more than I ever could have hoped for. His guidance, support and encouragement got me through the toughest of times. But as my hardest critic, he made me better. His honesty made me humble. His boldness made me strong. Issac Bailey — I admire everything about you. Thank you for giving me a glimpse into your wealth of knowledge. I promise I won’t let you down. And Mom, what can I say? You’re my rock. You cut me to pieces but you keep me fighting. Each one made my experience with The Chanticleer more than I ever could have hoped for. His guidance, support and encouragement got me through the toughest of times. But as my hardest critic, he made me better. His honesty made me humble. His boldness made me strong. Issac Bailey — I admire everything about you. Thank you for giving me a glimpse into your wealth of knowledge. I promise I won’t let you down. And Mom, what can I say? You’re my rock. You cut me to pieces but you keep me fighting. I promise I won’t let you down.

I couldn’t believe how fast my year as art director of The Chanticleer has gone by. I look back to the beginning until now. The knowledge and experience. I have gained cannot really be measured. Being involved in student media has changed my life forever and I will cherish the memories I have gained.

I want to thank everyone in student media but especially:

To Corrie Lacey: For having heart-long conversations on just about everything. I believe you helped me make my college years, or as you’re reading this, a former college journalist. I learned that by challenging yourself, you challenge others. It’s okay to ask the hard questions, because the hard questions are the ones that.

To BK and Allie: Barbara, thank you so much for giving me the opportunity to work for The Chanticleer. It’s been truly the best for me. Your support and encouragement has helped me in the lowest of times. Both of you inspire me to work harder and be better at everything I pursue.

Finally, once I could really go on forever, thank you to all of the advisors, professors and staff that have not been afraid to critique my design and push me to work harder than I ever have before. To the students who made me laugh. I really consider you my best friend. You’re amazing. Do big things at CUNY! To Tara: You’re hilarious. I have nothing but love and respect for you. You are one of the strongest women I will ever meet. You are going to be successful at whatever you pursue in the future. GO RAVENS!

To Julie: Best photo editor I will ever have the opportunity to work with. Your talent is limitless. Be bold and just be you. Thank you for everything I would be lost without you.

To Corrie Lacey: Editor

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$333/ per person
Three bedroom, Two full baths
Fenced-in yard with storage shed
Half a mile from CCU campus

Pet Friendly
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Can be furnished upon request
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Contact: Corrie Lacey
📞 540-661-6553
✉️ cllacey@coastal.edu

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1. **Protect the Rooster**
   CCU's reputation

2. **Take Ownership**
   Don't blame others

3. **It's about me**
   Find your passion

4. **It's about others**
   Learn to serve

5. **Prioritize activities**
   What's really important

6. **Eat the frog**
   Don't procrastinate

7. **Persevere**
   Learn from mistakes

---

Want to know more?
Call Counseling Services at (843)-349-2305
April showers bring the perfect time for the South Eastern Lacrosse Conference playoffs last Thursday in University of Georgia's Reynolds Arena for March 29-May 1 in Atlanta, Ga. North Carolina-Charlotte.

"We haven't been to the playoffs in three years," says Greg Geer, head coach of CCU's lacrosse team. "The team competed for the Division II Southeast Lacrosse Championship against University of North Carolina-Charlotte.

"We're really excited to play our conference opponents," Geer said. "Senior Andrew Johnson and Junior Kevin McCool round out the attack and adds to the team's scoring punch. The team's starburst defense is anchored by Ryan "Jersey" Wilke, and Senior Alan Sprang. The team's depth is bolstered by goalies Craig Healy, and midfielder Vito Masa.

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Baseball for Babies at Coastal Carolina

March of Dimes Day
Friday, April 29, 2011
Game Starts at 6 p.m.
Championships vs. Mari
Charity Benefit: Shriners \& Neiman Marcus
Please bring your loose change to help save babies!
For more information contact March of Dimes Ambassadors Family - Chad and Nicole Romans
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March of Dimes
Change Drive

Tuesday, April 26, 2011
11 a.m. - 1 p.m.
Student Center Deck

Please bring your loose change to help save babies. If everyone contributes it will quickly add up.

Inclement weather: Wheeler Lobby

For more information contact
Jovana at jovana@coastal.edu
484-349-2008

March of Dimes

March for Babies

Saturday, April 30 in Brooks Stadium
Registration time: 8:30 a.m.
Start time: 9:30 a.m.
For info: 843-349-2008